



PECB QUALITY MANAGEMENT
CONFERENCE 2022

23-24 May, 2022

About the PECB Quality Management Conference 2022

The PECB Quality Management Conference took place in a series of virtual round-table discussions, providing participants with the chance to hear from various experts. Considering the importance of quality management systems in the overall success of an organization, this conference addressed some key issues and trends of ISO 9001, ISO 30301, Quality 4.0, and other related regulatory frameworks and standards in this regard. The participants had the chance to learn new insights on the latest trends, in addition to obtaining valuable information on a range of chosen topics.

With a total of 31 experts and over 4000 registrants, the PECB Quality Management Conference featured sessions in two languages: French and English, sharing their expertise in their respective fields and enlightening us about the latest trends and features in the world of quality.



“Virtual PECB Conferences have become a regular feature of our annual PECB meetings. With an incredible line-up of panelists and moderators, the Quality Management Conference provided the audience with some key insights into the latest trends and developments in the world of quality. PECB is confident that the future of Quality Management will bring exciting innovations, and it is our pleasure to share these debates with our Network and audience. We would really like to thank you on behalf of the entire PECB crew for joining us on this great and educational adventure!”

Tim Rama, CEO of PECB

SESSION 1

Service Management System: How Crucial Is It?

Language: French

The service management system realizes the goals of the service organization in a structured way, and it leaves us wondering how crucial it is for an organization. In this session, experts discussed in a virtual roundtable about Service Management System to help us understand the importance of it.

The Moderator



Jean-Pierre GIRARDIN

The Panelists



Pierre Kenfack



Stéphanie HANTAT



SESSION 2

Achieving Excellence through Quality: The Revision of ISO 9001 and Its Future

Language: English

Check out this virtual round-table discussion regarding the revision of ISO 9001 and its future, the benefits of quality management systems, improvements and clarifications, as well as the key points to consider explained by professionals from all over the world.

Panelist and Moderator



Beverly Edmonds

The Panelists



Robert Jasper



Michael Kiiru

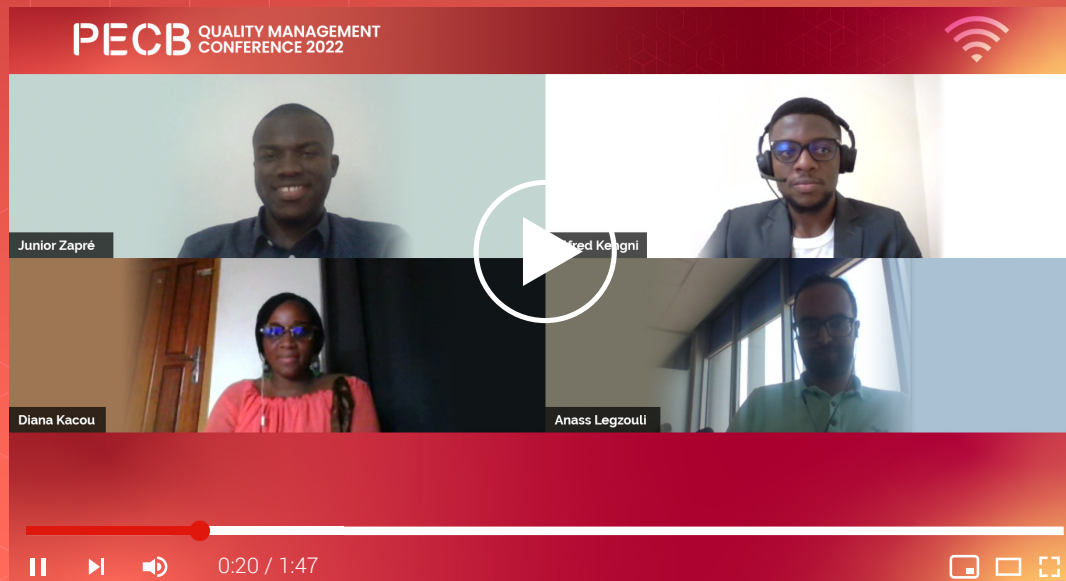


Six Sigma: Friend or Foe to Corporate Management?

Language: French

“Six Sigma is a quality program that, when all is said and done, improves your customer’s experience, lowers your costs, and builds better leaders.” — Jack Welch.

Six Sigma at many establishments simply means a norm of quality that aims near perfection. Albeit, does this pose a potential threat for corporate management, or is it just the opposite? Follow up to learn about this and more!



The Moderator



Junior Zapré

The Panelists



Alfred Kengni



Diana Ophelie
Kacou



Anass Legzouli

SESSION 4

Keeping a Record: ISO 30301 as an Aid to Organizational Success

Language: English

ISO 30301 serves as a guide for organizations to achieve objectives such as improving processes, systematic processes, and evaluation – and while the human memory capacity is a beautiful thing, records are a matter of practicability. Explore this session and listen to experts in the field of organizational success, where they discuss how ISO 30301 helps achieve this.

The Moderator



Rosi Bremec

The Panelists



Muhamed Farooque



Carlota Bustelo



EU Medical Device Regulation: What Changes Should We Expect?

Language: French

In a loose sense, the updated Medical Devices Regulation (MDR) seeks to improve the quality and safety of medical devices by increasing how they are assessed and certified beforehand; making the data used for approvals more transparent; improving post-marketing surveillance, and reducing administrative duties on manufacturers. Check the session out as medical field experts elaborate and discuss more on this topic.

The Moderator



Abdelmalek Najih

The Panelists



Houda Montassif



Mehdi El Arbi



Rosine Wafo



Quality 4.0: How Can Quality Management Processes Benefit and Adapt in the Digital Era

Language: English

Quality 4.0 provides various possibilities to automate compliance. Today's tech providers deliver highly customizable, automated, and connected QMS solutions and even offer tools to automate verification. Companies should evaluate their current compliance systems and procedures to determine where headways can be made. Check out this session for further facts and information.

The Moderator



Sofia Tirini

The Panelists



Sherif Galal



Ralf Schadowski



Srijith Sreenivasan



Remote Audits: Advantages and Disadvantages

Language: French

While remote audits have many benefits, such as improving the efficiency of the audit by lowering travel time, enabling more comprehensive access of competence, expanding your reach, and mitigating risk – it also seems to have a few drawbacks, such as lost direct relations with the auditee, as the benefits of having a personal connection with the auditees should not be overlooked. Check out the pros and cons of remote audits in our rapidly growing digital world, demonstrated by professionals and auditors during the session.



The Moderator



Marc Tassé

The Panelists



Abdelmalek Najih



Bechir Sebai



François LOREK



Salma Loulidi

AI and ISO 9001: Are We Heading Towards Completely Digital Audits?

Language: English

Artificial Intelligence is one of the most rapidly growing fields in this past decade and one of the topics that has gained the most attention in the information technology world. While many are still wagering the pros and cons of remote audits – Digital audits are being well considered. Check out artificial intelligence and ISO 9001 experts as they discuss whether this is at all a doable process.

The Moderator



Beverly Edmonds

The Panelists



Roland Scherb



Daniel Clark



Wajahat Raja



What they say about us...

"Personally, the highest quality is my priority. Quality is the best business plan, and as such, quality is always getting to the top of my to-do list. I attended the PECB Quality Management Conference and enjoyed all the sessions. I was very pleased at the professionalism of the panelists who had their own sensitive approach and the unique answers for the each question raised. The panelists and moderators made unforgettable memories on me, with their perfect explanations, their positive energy, and attitude. I would like to give huge thanks to all the event organizers and speakers who did their best to make this happen."



Ilkin Hasanaliyev
Consultant and Trainer
Azerbaijan

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A low-angle, upward-looking photograph of several modern skyscrapers with glass facades, set against a dark, twilight sky. The buildings are illuminated from within, and some windows show interior lights. The perspective creates a sense of height and architectural grandeur.

The Upcoming PECB Conference

The PECB Insights Conference 2022
17–18 November, 2022
Brussels, Belgium

For more information regarding our upcoming virtual conference,
click [here](#) or contact us at events@pecb.com.



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